

DOUG MOFFATT, R.M.T. (Registration #M123)

123 Any Avenue • North York, Ontario • M1M 1M1 • 416-555-1234

QUALIFICATIONS OVERVIEW

Enthusiastic, dedicated, sensitive, and proactive **Registered Massage Therapist** offering the benefit of 6 years' experience detecting and releasing the deep, underlying restrictions associated with — and stemming from — motor vehicle accidents, sports injuries, work-related stresses, musculoskeletal disorders, fibromyalgia, Multiple Sclerosis, Cerebral Palsy, and Parkinson's Disease. **Proven ability to expand an operation's bottom line based on ability to earn client trust and build strong client relations.** Sincere and honest with a high level of personal and professional integrity. Certified in C.P.R. and First Aid. Fluent in Polish with conversational ability in Czech. **Passionate about maintaining own fitness and health levels — as well as enhancing clients' overall quality of life — based on earlier experience as a Soccer Coach for 7 years and as a Physical Education Teacher for 1 year.**

Key Massage Therapy Competencies:

Regulatory Compliance • Client Needs Assessment • General Full Body & Regional Massage
Joint Play & Mobilization Swedish Massage Techniques • Remedial Exercise Programs
Cold & Hot Hydrotherapy • Friction & Trigger Point Therapy • Strain/Counterstrain Therapy
Manual Lymph Drainage • Therapeutic Additive Usage • Soft Tissue Injury Treatment

Key Management Capabilities:

Business & Market Development • Financial Management • Problem-Solving & Decision-Making
Staff Productivity Improvement • Strategic Alliance Formation • Tactical Planning & Execution

SELECTED PROFESSIONAL AND ACADEMIC ACHIEVEMENTS

- Consistently increased revenues by as much as 300% — and enhanced overall corporate operations — by gaining a reputation for growing customer base (*all*)
- Catalyst behind the development of a program that promoted ergonomic improvement and boosted overall staff productivity (*ABC Health*)
- Repeatedly hailed by supervisors and patients alike for maintaining better-than-average customer satisfaction levels (*ABC Health and XYZ*)
- Introduced gift certificate incentive programs designed to expand patient traffic (*ABC Health and XYZ*)
- Part of a multi-person Massage Therapy Team that participated in the following sports events: (1) Canadian Karate Championship, Mississauga; (2) Professional Beach Volleyball Tournament, Toronto; (3) 10-K Marathon, Toronto; and (4) Canadian Swimming Championship, Toronto (*Dawes Road*)

EDUCATION AND PROFESSIONAL DEVELOPMENT

Neuromuscular Integration & Structural Alignment • Advanced Sports Massage: The Runner • Sports Massage Certificate • Summerhill Wong Clinic, Toronto	2022
Therapeutic Ultrasound & Interferential Current/TENS • Institute of Well-Being, Toronto	2021
Completed 5-Hour Course on Accommodating MVA Referrals & Marketing • CMTO, Toronto	2020
Completed "Law and the Health Profession" course • The Miller Institute, Toronto	2019
Certificate in Lymph Drainage Therapy • The Uplands Institute, Toronto	2018
Matrix Repatterning • Wellness Systems Inc., Toronto	2018
R.M.T. Diploma • Dawes Road College, Toronto	2016-2018
Successfully completed 2,200 hours of training, which included – in addition to Key Competencies above – Anatomy, Physiology, Pathology, Human Sciences, and Myofascial Work. Also earned Board / License Examination	

EMPLOYMENT HIGHLIGHTS

Registered Massage Therapist , ABC Health Conglomerate, Toronto	2 years and ongoing
Registered Massage Therapist & Manager , Doug Moffatt Massage Therapy, Toronto	1.5 years
Registered Massage Therapist , XYZ Chiropractic Clinic, Toronto	1.5 years
Registered Massage Therapist , DEF Community Centre, Toronto	1 year
Assistant to Physiotherapist (part-time) , MNO Fitness Club, Toronto	2 years

CLINICAL EXPERIENCE

Dawes Road College, Toronto	2016-2018
Completed over 200 clinical hours assisting patients suffering from motor vehicle accidents, sports injuries, and work-related impairments.	

PROFESSIONAL MEMBERSHIP

Member, International Association of Healthcare Educators

REFERENCES PROVIDED UPON REQUEST